



# How QuickCheck360 Helped a Recruitment Firm Save 720 Hours and Minimize Errors

## About the Client

The client is a leading healthcare recruitment firm specializing in providing permanent, temporary, and contract-based healthcare workers to public and not-for-profit sectors.



## Business Challenge

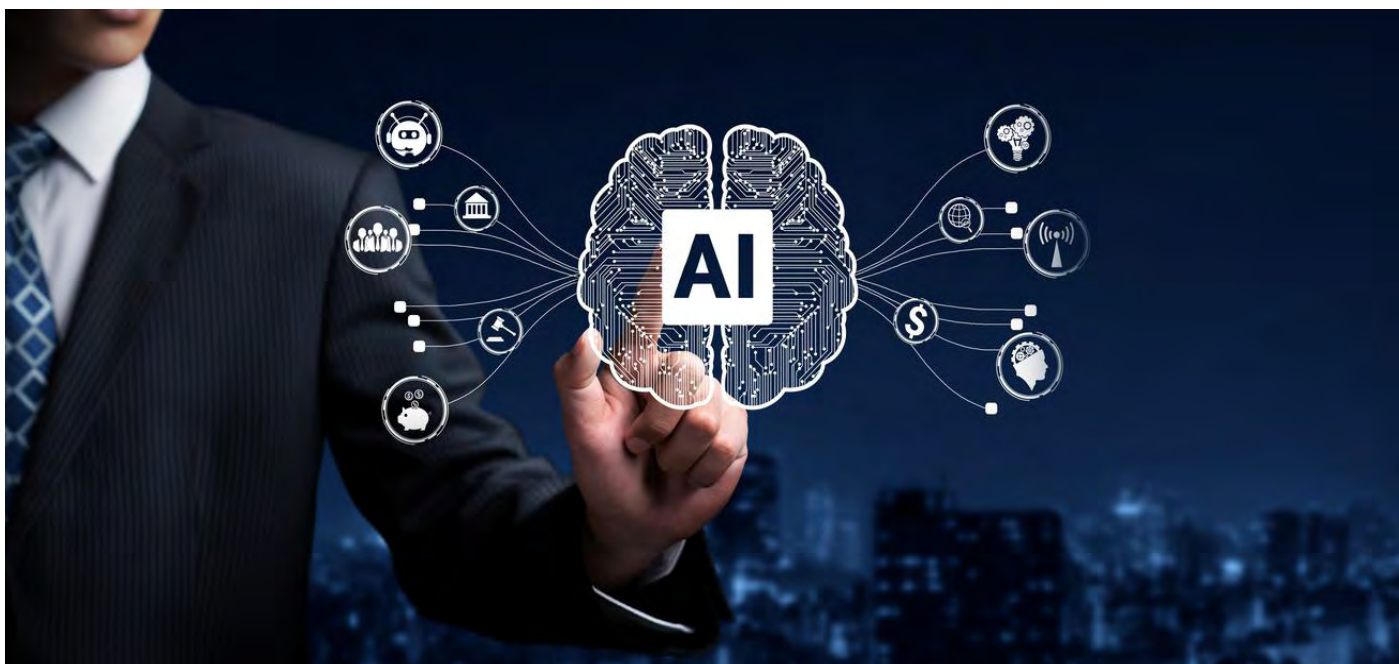
- ▶ The client's team relied on a manual process for verifying candidate information on SWE (Social Work England) and HCPC (Health and Care Professions Council) portals.
- ▶ The process required significant time investment, slowing down operations.
- ▶ Human errors were common, leading to inaccuracies in candidate records.
- ▶ The inefficiencies in the process affected overall productivity and resource utilization.
- ▶ Errors in verification negatively impacted the reliability of candidate information.

## Client's Business Objectives

### The Client Aimed to:

- ▶ **Automate the registration check process** to minimize manual effort.
- ▶ **Improve accuracy** by reducing errors in candidate information updates.
- ▶ **Enhance team productivity** by reallocating resources to higher-value tasks.





## How QX Helped?

The client implemented QX's QuickCheck360, featuring a custom BOT that fully automated the registration check process with the following key functionalities:

- ▶ **Automated Search:** The BOT systematically searched SWE and HCPC portals for candidate information.
- ▶ **Data Capture:** It captured relevant data by taking screenshots for verification.
- ▶ **Seamless Updates:** The BOT updated candidate records directly in the **Client CRM**, ensuring a streamlined workflow.

## Results

The automation delivered measurable improvements in efficiency, accuracy, and productivity:

- ▶ The BOT reduced the time spent on registration checks by **90%**, saving approximately **720 hours annually**.
- ▶ Automation allowed team members to **focus on strategic and high-value tasks**, boosting overall productivity.
- ▶ The process **minimized errors**, leading to improved data quality and a more reliable candidate database.

